For people with hearing loss who prefer to speak, listen and read captions on the phone.

**CapTel® Service**

Captioned Telephone Service (CapTel) through Florida Relay offers anyone with a hearing loss the ability to communicate on the phone independently. **Listen, read and respond** to callers easily with the CapTel phone!

1. The CapTel user speaks directly to the other party using a CapTel phone*.

2. The other party speaks directly to the CapTel user, with all of his words transcribed by a trained operator into text using voice-recognition technology.

3. The CapTel user listens with her residual hearing and reads the conversation on the CapTel display screen.

* A CapTel phone does not require the Internet connection.

**HOW TO GET A CAPTEL PHONE**

Florida residents may qualify to receive a CapTel phone at no cost through the Specialized Telecommunications Equipment Distribution Program.

For more information, go to page 11.