

For people with **can hear**
but are **unable to speak**.

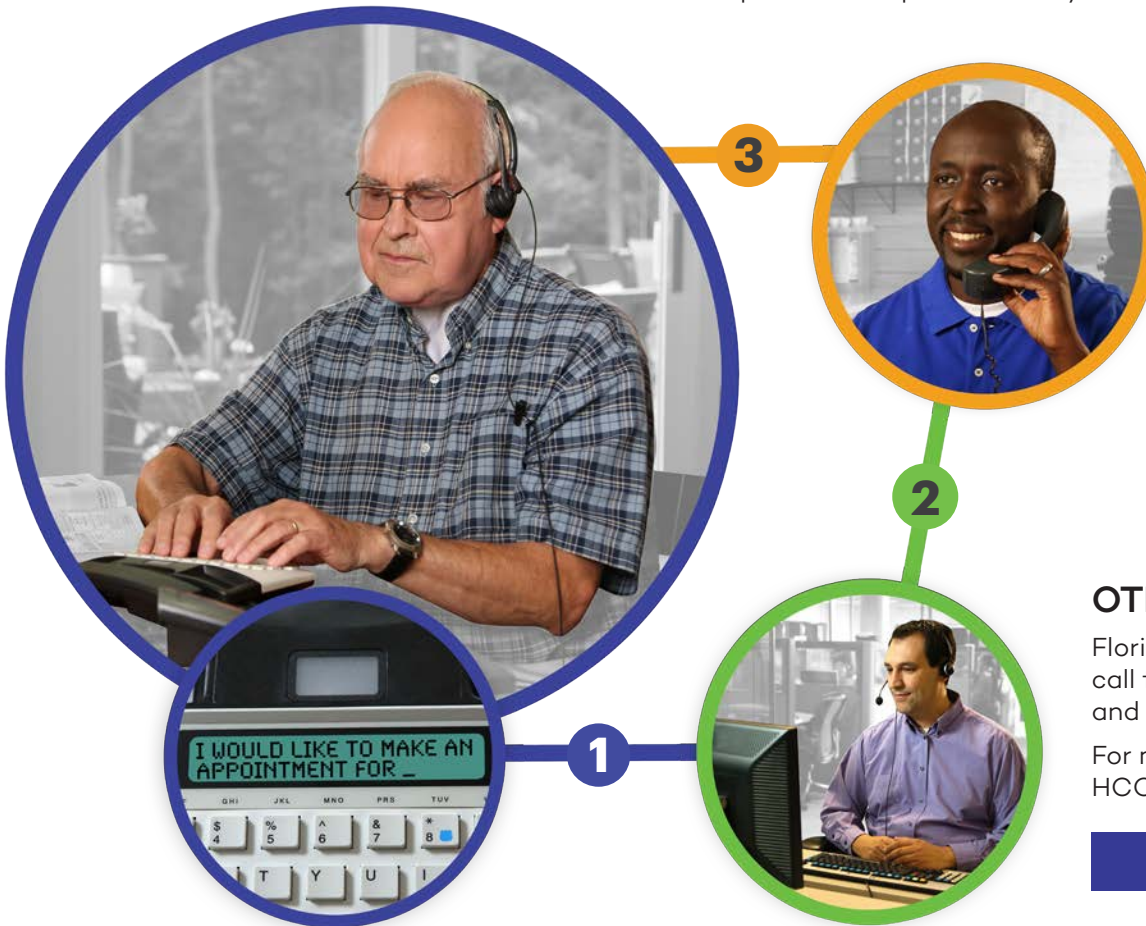
Hearing Carry-Over

711 or 800-955-8771

- 1 The HCO user types his words to the relay operator.
- 2 The relay operator voices the typed message to the other party.
- 3 The other party speaks directly to the HCO user.

People who are hearing and unable to speak directly on the phone due to a speech disability can use **Florida Relay Hearing Carry-Over (HCO)**.

HCO allows users with a speech disability to listen to the other party. The HCO user types his/her conversation for the relay operator to voice to the standard telephone user, and the standard telephone user speaks directly back to the HCO user.



OTHER HCO FEATURES

Florida Relay also offers two call features: HCO to TTY and HCO to HCO.

For more information on HCO services:

ftri.org/relay/hco